



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

July 2026 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
57	8	0	0	0	1

Comments Received from Patients included:

"I felt I was listened too with care and understanding. Time was taken to review my options and explained clearly, very professional yet still showed care compassion and understanding throughout my appointment"
"My appointment was on time and the nurse I saw was very friendly and very thorough with any questions I asked"
"Everyone is so helpful and pleasant, and nothing seems too much trouble"
"Appointment was on time and straight forward whole experience was pleasant"
"Excellent experience"
"Everyone was polite and friendly"
"Always a pleasure to attend the surgery"
"Seen promptly and additional vaccination request accommodated"
"My overall experience was very positive. The doctor listened carefully to my concerns, took the time to discuss possible causes of my symptoms and explained different situations that could be contributing to the issues. I felt listened to, supposed"
"It was a great experience from booking the appointment to being seen by a very professional nurse. I am new to this practice and am very pleased that I registered. Thankyou"
"Staff are lovely and care for your every need"

HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE