



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

February 2026 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
65	5	0	0	3	0

Comments Received from Patients included:

"Fast friendly and on time"

"Easy to book any appointment, very clean practice and staff members are always available when you need them."

"The best GP practice. Thank you so much"

"Dr Rasib and reception staff were very polite and friendly. Overall, very welcoming."

"Easy to book an appointment and good availability"

"The ladies at the reception are amazing and great. Always willing to help"

"Appointment are fast and the doctor who met me yesterday was very good"

"Excellent service and didn't have to wait long Dr Rasib is a really lovely dr and patient and so are the receptionists, a very good practice"

"Treated with empathy and understanding. Staff I have spoken to have been very kind and treat your circumstances with compassion"

"Doctor Rasib and the staff as a whole are caring and empathetic to me. Can not fault them at all"

"I asked my question & got a detailed response rather than medical jargon"

"Very quick and simple. Check in was easy and was happy with the service"

"Short waiting times, friendly service"

"Quick, efficient pleasant experience, happy with advice give"

"Very polite courteous and informative"

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**