



## NHS FRIENDS & FAMILY TEST

**"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"**

### January 2026 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
61	5	0	2	2	0

#### Comments Received from Patients included:

**'Wonderful doctors, make me feel very much at ease'**

**'I am 89 years old; the receptionist is brilliant with me and Dr Rasib also looks after me'**

**'The staff are very helpful and sorted me out in no time, couldn't have been any better'**

**'Called the GP and got a call back very quickly. Scheduled a face to face almost immediately'**

**'Quick & reliable service'**

**'Reception staff polite and extremely helpful, literally cannot do enough – seen quickly, problem assessed and referred for relevant investigations. Surgery is always very clean and quiet and your addressed with a smile by any of the staff'**

**'Always excellent service and caring from Dr Rasib & Partners'**

**'Staff always friendly and helpful'**

**'Supportive, informative and always ready to listen'**

**'It's always brilliant'**

**'Very friendly, professional service. Felt very comfortable, able to talk'**

**'All the staff are very helpful'**

**'I telephoned for a phone consultation which took place and I was invited to attend the surgery to see the doctor all on the same day – an excellent response'**

**'Excellent service'**

**HAVE YOUR SAY TODAY...  
COMPLETE A FRIENDS & FAMILY  
QUESTIONNAIRE**