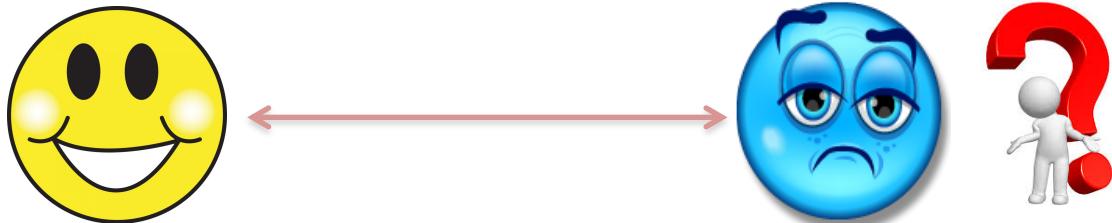




NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

January 2026 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
61	5	0	2	2	0

Comments Received from Patients included:

'Wonderful doctors, make me feel very much at ease'

'I am 89 years old; the receptionist is brilliant with me and Dr Rasib also looks after me'

'The staff are very helpful and sorted me out in no time, couldn't have been any better'

'Called the GP and got a call back very quickly. Scheduled a face to face almost immediately'

'Quick & reliable service'

'Reception staff polite and extremely helpful, literally cannot do enough – seen quickly, problem assessed and referred for relevant investigations. Surgery is always very clean and quiet and your addressed with a smile by any of the staff'

'Always excellent service and caring from Dr Rasib & Partners'

'Staff always friendly and helpful'

'Supportive, informative and always ready to listen'

'It's always brilliant'

'Very friendly, professional service. Felt very comfortable, able to talk'

'All the staff are very helpful'

'I telephoned for a phone consultation which took place and I was invited to attend the surgery to see the doctor all on the same day – an excellent response'

'Excellent service'

**HAVE YOUR SAY TODAY...
 COMPLETE A FRIENDS & FAMILY
 QUESTIONNAIRE**