



## *NHS FRIENDS & FAMILY TEST*

**"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"**

### December 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
47	8	3	1	1	0

#### Comments Received from Patients included:

**'Excellent doctor, very assuring with diagnosis, stopping a lot of worrying, also answered questions from other problems I have, best doctors around the midlands'**

**'Friendly and helpful – also seen on time'**

**'Was able to get through to the surgery immediately, had Tel appt and doctor asked me to go into surgery on the afternoon'**

**'I was treated with dignity and respect, I came out of the surgery very reassured, thank you'**

**'Got seen straight away and very friendly'**

**'Great and quick service'**

**'Friendly interaction and was happy to discuss another ailment other than the purpose of the visit'**

**'Very efficient'**

**'Dr was very courteous and efficient as was the receptionist'**

**'Always get the help I need'**

**'Fantatsic and everything about this practice is great'**

**'All the staff are very helpful'**

**'Offered words of kindness and reassurance, genuilly care and it shows'**

**'Very professional'**

**HAVE YOUR SAY TODAY...  
COMPLETE A FRIENDS & FAMILY  
QUESTIONNAIRE**