



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

December 2025 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
47	8	3	1	1	0

Comments Received from Patients included:

- 'Excellent doctor, very reassuring with diagnosis, stopping a lot of worrying, also answered questions from other problems I have, best doctors around the midlands'
- 'Friendly and helpful – also seen on time'
- 'Was able to get through to the surgery immediately, had Tel appt and doctor asked me to go into surgery on the afternoon'
- 'I was treated with dignity and respect, I came out of the surgery very reassured, thank you'
- 'Got seen straight away and very friendly'
- 'Great and quick service'
- 'Friendly interaction and was happy to discuss another ailment other than the purpose of the visit'
- 'Very efficient'
- 'Dr was very courteous and efficient as was the receptionist'
- 'Always get the help I need'
- 'Fantasic and everything about this practice is great'
- 'All the staff are very helpful'
- 'Offered words of kindness and reassurance, genuinely care and it shows'
- 'Very professional'

**HAVE YOUR SAY TODAY...
 COMPLETE A FRIENDS & FAMILY
 QUESTIONNAIRE**