



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

November 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
57	2	0	1	2	0

Comments Received from Patients included:

'Everyone at the surgery is very pleasant and welcoming'
 'I feel valued as a patient'
 'Listened to with empathy and best care'
 'All staff are doing a fabtatsic team effort that shows'
 'Quick and easy, very friendly service'
 'Got an appointment before work. Always lovely, friendly staff'
 'This is an excellent practice, from reception to the Doctor'
 'Quick appointment and professional medical support'
 'Can't say how pleased we are for choosing this surgery when we moved into this area'
 'Efficient didn't have to wait'
 'Always very polite, sociable, helpful and professional'
 'All the staff are very helpful'
 'Outstanding service every time'
 'Absolutely amazing, helpful, compassionate and thinking ahead'
 'Can't ask for better'
 'Very professional'

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**