



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

October 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
76	9	0	1	1	0

Comments Received from Patients included:

'Always a pleasure visiting the surgery'
 'Very polite & professional'
 'Friendly staff, quick & efficient'
 'The Clinician I saw was excellent, matched to my clinical need; I felt understood and well supported'
 'Excellent service as usual'
 'I was looked after very well, and everyone was polite and friendly'
 'Dealt with promptly and efficiently'
 'Receptionist absolutely brilliant, GP excellent'
 'Polite and respectful staff, prompt timings and great interpersonal skills'
 'Always a great service from the practice'
 'Service was excellent as expected'
 'The whole experience was informative and on time'
 'I was treated with the upmost professionalism'
 'Always greeted professionally by both receptionist & GP. Clean & comfortable waiting room'
 'My doctor is fantastic and so are all the team, nothing never much trouble for them to sort out'
 'Easy to arrange an appointment'

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**