



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

June 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
41	7	2	1	1	0

Comments Received from Patients included:

'Was seen promptly. Doctor had a pleasant manner and was informative and helpful and made me feel at ease'
 'The service was very good. The receptionist was excellent to'
 'Every appointment is always on time. Brilliant! Would highly recommend'
 'There is no waiting! Good service'
 'The doctor listened to my needs'
 'The staff are very friendly and very helpful'
 'Always very helpful'
 'Quick and friendly response from the reception team as well as the Dr. Never have an issue with appointments, reception team are always happy to help!
 'Excellent doctor'
 'Dr Rasib was brilliant with me and very caring'
 'Fast response'
 'Very helpful staff, was seen promptly, can't fault them'
 'Pleasant, polite and professional staff. Excellent treatment given'
 'From my initial phone call to the practice to seeing the GP, was very prompt and thorough'
 'The appointment was very good and informative'
 'Many thanks for the kindness shown to me, it was very much appreciated'

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**