



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

May 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
53	11	4	0	2	0

Comments Received from Patients included:

'Prompt, professional and friendly service'
 'Seen quickly'
 'Dr saw me the same day and helped giving me clear. Supportive advice & treatment'
 'Always polite & friendly'
 'I was pleased with the service'
 'Fast, efficient, friendly'
 'I called yesterday got appointment this morning, very helpful. The best Doctors around'
 'Very pleasant experience'
 'Very nice people that work there'
 'Very friendly surgery team, thank you'
 'Very nice and easy to talk to. Nice to know that if I need to talk to anyone, they're only a phone call away'
 'Phoned in the morning and got an appointment in the afternoon'
 'Quick appointment with thorough check and medication prescribed'
 'The doctor was very helpful, and receptionists were very friendly'
 'Always very polite and friendly and on time'
 'Dr listened to my concerns, showed empathy and offered support and solutions to get resolved'
 'I am very pleased with my new doctor and reception staff'

HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE