



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

April 2025 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
47	6	0	1	1	0

Comments Received from Patients included:

'Quality care and treatment of a very high standard'
'On time, clean waiting area, pleasant friendly nurse, made me feel at ease'
'On time and professional'
'Excellent as always. Dr Rasib and all the staff are first class'
'I felt heard and was happy with what will happen next'
'They all provide a great service and treat you with respect and care. I'm very satisfied with the knowledge and professionalism provided. Best GP I have ever been registered with'
'Always get an appointment and staff always very helpful'
'Excellent service'
'Appointment arranged and completed within 90 minutes'
'The service is very good. The nurses and receptionist are very good and polite'
'Staff are professional, caring, patient, understanding and overall it's how I feel a GP practice should be'
'Excellent every time'
'I always get seen very quickly and when I have an appointment whether that be a telephone appointment or a face to face, there is such amazing level of care. Everyone shows such good understanding, empathy and listen to you always. Very helpful staff'
'Professional, friendly, warm, easy appointment and many opportunities for questions if needed'
'Very friendly and professional, always have time to listen'
'Was given plenty of time to explain visit and not rushed at all'
'Appointment was on time. The receptionist was very pleasant and helpful'

HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE